

## Dept. of Revenue Gets Refund – 10 Years Later

Getting an unexpected check in the mail is, well, unexpected. So unexpected, that the Department of Revenue sent the check back saying it belonged to someone else. Here's the rest of the story:

In reviewing old accounts receivable, an accountant, (we'll call her Jill) with WHAS TV, noticed that the Paul Schultz Advertising agency had overpaid the station \$841.50. Since the agency is no longer in business, WHAS decided to send the refund to the client, which was DOR for the 2002 tax amnesty campaign. When DOR received the check, they sent it back to WHAS saying it belonged to Doe Anderson, the ad agency that produced the 2012 tax amnesty campaign.

When Doe Anderson received the check, they sent it back to WHAS because they worked on the 2012 campaign, not the 2002 campaign.

Not to be deterred, Jill continued her quest to find the rightful entity to send the refund. She finally reached someone to explain her dilemma.

So, DOR gets a refund—10 years later!



## COT Plans for the Worst, Prepares for Disaster Recovery

The old adage—plan for the worst, hope for the best—is apropos for COT as it conducts a Disaster Recovery exercise each year.

In mid-April, more than 130 COT employees, along with staff from other state agencies participating in the Disaster Recovery Program, spent a long week to ensure that if a disaster took out IT systems, state personnel is prepared to recover systems and data.

If something were to happen, a remote location would need to be established, meaning network connectivity and computing environment would be set up to recover critical systems across the Commonwealth. Through this exercise, the DR teams

recovered 25 critical applications. Along the way the teams not only implemented recovery efforts, but also documented that the right processes and infrastructure were in place to successfully perform recovery. Any issues they encountered are used to improve the process for future recovery efforts.

“The annual DR Exercise is important as it refreshes all participants of their respective roles and how to work through issues in a simulated environment,” said Rob Sherrard, coordinator for COT Disaster Recovery. “We capture lessons learned from the experience to continually improve the Disaster Recovery Program.”

## Clean Out Your Closets—eScrap Spring Event, June 7



Clean out your closets and bring your old, unwanted personal electronics in for recycling. The **Drop Off Site** will be in the rear parking lot of the CHFS building (off of MLK Blvd.). **Drop Off Times:**

**7:30 a.m. – 9:00 a.m.**

**11:30 a.m. – 1:30 p.m.**

**4:00 p.m. – 5:30 p.m.**

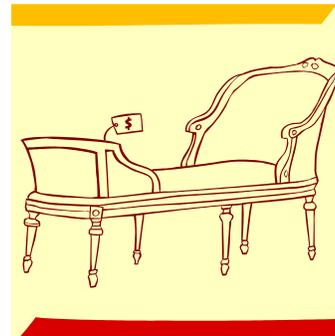
**Volunteers are still needed for each shift.** If you are interested in helping, please notify Pamela Trautner, at 564-4240 or [Pamela.trautner@ky.gov](mailto:Pamela.trautner@ky.gov). You must receive prior approval from your immediate supervisor and document such.

## Do You Have Treasure? Find Out at 3<sup>rd</sup> Kentucky Collectibles Appraisal Fair

You may have something valuable and you don't know it. Find out what you have and have fun doing it. Bring your antiques or other interesting items to the third-annual Kentucky Collectibles appraisal fair on Saturday, June 22. For a donation of \$100, individuals will receive a ticket good for an appraisal of two items by a qualified regional expert and the opportunity to be part of **Kentucky Collectibles'** second season on KET.

Tickets are available by calling 1-800-866-0366 or going online to [www.ket.org/donate](http://www.ket.org/donate).

This year's group of appraisers and experts includes Cowan's Auctions of Cincinnati, owned by Wesley Cowan and famous for its appraisals on *Antiques Roadshow*; Antique and Modern Firearms; Clark Art and Antiques; Cross Gate Gallery; Farmer's Jewelry; Garth's Auctions; Heritage Antiques; J. Sampson Books and Antiques; Mike's Music; Nussbaum Antiques; Richard Mook; St. John and Myers; and 2020 20th Century Furnishings.



## US Postal Truck Caught Fire, Mail Destroyed

On Tuesday, May 21, a USPS tractor trailer truck out of the Louisville processing center had an accident and caught fire, destroying most of the first class and priority mail destined for the Greensboro/Raleigh NC Plant for further processing. For those of you who don't know, state government mail is sent to Louisville for processing. So, there could be the possibility that state mail was on this truck.

If you or your agency had mail going to the east coast, then you may want to follow up with the addressee to see if they receive the mail. If you have an insured package and feel that your package may have been affected by this accident, please call 1-800-275-8777 for assistance in filing a claim.

If any of the mail is determined to be salvageable, the USPS will ensure that it reaches the addressee or is returned to the sender, depending on the condition of the mail and the information available.

USPS officials said the mail on the truck was most likely tendered at the postal service Mon., May 20.

If a package was insured, a claim can be filed online at <https://www.usps.com/ship/file-insurance-claims.htm> or you may pick up a PS Form 1000 at your local Post Office.

## Pictures for the Week



**Left:** Congratulations to Revel (Rusty) Lewis III for graduating May 11 with his master's degree in sacred literature from Louisville Bible College. He is production coordinator in COT's Office of Information Systems.

**Right:** Robin Morley (right) is recognized for her service as interim director of KHEAA/KHESLC. KHEAA executive board chairperson, Kristi Nelson, presented the recognition.



## Don't Forget – REGISTER NOW for KECC Golf Scramble May 31

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