



The Battle of Perryville 2016

A National Civil War Re-enactment



If you've never been to a Civil War re-enactment, then this is the one not to miss. Experience up close the 1862 battle and watch history unfold before your eyes. On Oct. 8 & 9 you'll witness the very struggles of those who fought on the hallowed grounds where they engaged. [Click here](#) for details.

FAC SPOTLIGHT: Kentucky Public Employee Appreciation Week – From the Desk of Secretary William M. Landrum III



It's the little things you do every day...It's the big things you do every day... all of these impact your coworkers and the citizens of Kentucky.

Often, though, we don't always take the time to thank you. And, you may sometimes think we don't know what you do.

Believe me, I know what you do and I thank each and every one of you

for your hard work, dedication and willingness to go the extra mile.

This week is Public Employee Appreciation Week.

I want you to know that I appreciate all you're doing for the cabinet. Our executive team here in the Secretary's Office—as well as our commissioners, executive directors, managers, and others—know our jobs would be impossible without the support and work that all of you do.

Recognition of a job well done shouldn't happen just one week a year. That's why I'm excited to announce the **Employee of the Quarter** (EOTQ) recognition program that we kicked off this week with the first group of awardees (see adjacent summaries).

EOTQ will recognize six employees who have done exemplary work—perhaps on a special project or in their everyday responsibilities. I have asked our executive management team to nominate those employees who go above and beyond in their work based on the following categories:

- * Attitude and professionalism
- * Work performance and quality
- * Customer service/employee relations
- * Commitment

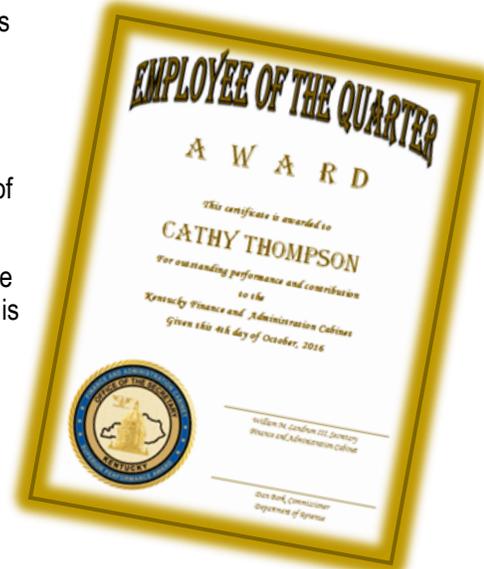
Each of the six major operating units will nominate an employee each quarter. They are:

- * Office of the Secretary
- * Department of Revenue
- * Department for Facilities and Support Services
- * Office of Administrative Services
- * Office of the Controller
- * Commonwealth Office of Technology

I'm also proud to announce my **Challenge Coin**. This is a way for me to recognize employees throughout the year for superior performance and exceptional accomplishments. These coins are a very personal way for me to recognize employees and I look forward to sharing these with you.

Again, thank you for all your work. We touch the lives of so many governmental agencies and all Kentuckians. The work you do matters to them, to me and to Governor Bevin.

I look forward to meeting EOTQ awardees and sharing my challenge coin in the coming months.



Challenge Coin



EMPLOYEES OF THE QUARTER

OCTOBER 2016

CARY BISHOP

**Staff Attorney III
Office of Legal Services**

Cary does excellent work every day, but he was nominated for his recent efforts to prepare and file an e-regulation for travel approval. He is a self-starter who usually completes assignments ahead of their due date. In regard to the travel reg, he made numerous revisions “on the fly” to keep on track with the filing deadline. Cary understands the need to work well with others, both inside and outside of the Finance Cabinet, and at all levels. He is extremely knowledgeable on open records and open meetings statutes and recently authored a well-written memo to the Office of Policy and Audit regarding issues associated with open records and open meetings.



CONNIE DOWNEY

**Agency Support Branch Manager
Office of the Controller
Office of Statewide Accounting Services**

Connie goes above and beyond to provide excellent customer service to eMARS users, both state government employees throughout the Commonwealth as well as vendors. She has such a strong rapport with customers that many of them ask for her by name. Connie does her best to find a solution for the customer. She has never been known to say, “I don’t know.” As manager of the Customer Resource Center, Connie strives to ensure CRC is the place where users know they can find answers. She works with her employees to ensure they know exactly what the job entails and the level of customer service that is expected. She is a tremendous resource, fully supports her employees, and makes sure CRC hours are manned at all times. She’s a good multi-tasker and has sat through many meetings with laptop in hand to respond quickly to emails so that users do not have to wait for answers.



JONATHAN FAULKNER

**HDR Network Analyst II
Office of Infrastructure Services
Commonwealth Office of Technology**

While a co-worker of Jonathan’s was on vacation, he took on the challenge of providing IT support for two correctional facilities in Eastern Ky. He accepted the opportunity with a positive attitude and conducted himself in a professional manner. Not familiar with the facilities, Jonathan had to quickly learn the layouts of both institutions as well as their network mapping. He resolved and closed 30 service tickets while supporting both facilities that included several computer moves, printer setups and network cable runs. Reports back to COT stated that Jonathan was very approachable and showed a willingness to assist both locations in maintaining their business operations. Wardens at both institutions commended Jonathan on how he took care of their sites during his visits. The correctional facilities are extremely challenging to operate in from a IT support perspective. Jonathan’s positive attitude, approachability and professionalism while supporting two locations that he was not familiar with, demonstrated his desire to provide superior customer service. He could have easily muddled his way through, biding his time until his co-worker returned from vacation. But instead, Jonathan made the commitment to accept the challenge and make a difference.



RONALD HARRIS

Capital Construction/Design Project Administrator II
Division of Engineering and Contract Administration
Department for Facilities and Support Services

With the completion of the 371,170 square foot, five story office building at 300 Sower Blvd, the monumental task of relocating 1,457 state employees from three different cabinets, agencies and multiple locations throughout Frankfort was given to Ron Harris. He coordinated the efforts of each agency's transition teams, the Commonwealth Office of Technology IT moving teams, Correctional Industries moving teams, Department for Facilities Management security access system control implementations, the Division of Surplus Properties asset management group, the Kentucky State Police Security personnel and others to implement this massive undertaking with minimal downtime for employees and without dramatically affecting agency services to the citizens of the Commonwealth. Complicating the task even further was the need to identify furnishings and equipment that also needed to be moved and to coordinate the moving of these items so that they would be readily accessible when needed. Ron's relentless attention to detail, flexibility, constant communications, ability to mitigate unexpected issues, and fostering teamwork ensured a successful transition. At the same time that Ron was implementing this move, he was effectively and consistently managing nearly \$100 million dollars of capital construction projects in Frankfort, Lexington, Richmond and Cynthiana.



CATHY THOMPSON

Branch Manager, State Valuation Division
Office of Property Valuation
Department of Revenue

Since becoming branch manager of the Omitted Tangible Property Tax Branch in 2014 Cathy has organized her staff into one team and has had multiple training sessions in which every member of the team does some training for the other members. She is always willing to prepare and present workshops for Property Valuation Administrators and other local officials to discuss current Personal Property tax issues. She is quick to offer her staff to help when other branches need assistance. When given a task she is always able to find a way to get it done—on time and with accuracy. Her work has helped local officials as well as taxpayers. She's received multiple letters of commendation from taxpayers expressing their thanks for her assistance and professionalism. She is a team builder who has earned much respect from her staff and coworkers.



PLEASE NOTE...The employee of the quarter for the Office of Administrative Services will be announced at a later time.

ANNOUNCEMENT

Dept. for Facilities & Support Services Postpones KECC Golf Scramble

Health Insurance Open Enrollment October 10–24, 2016

**MANDATORY FOR
ALL MEMBERS**



Due to circumstances beyond their control, the DFSS KECC golf scramble, originally scheduled for October 14, has been postponed to April 2017. As soon as the new date is set, DFSS will let everyone know IN ADVANCE so everyone can get it on their calendars. We are sorry for any inconvenience this may cause.

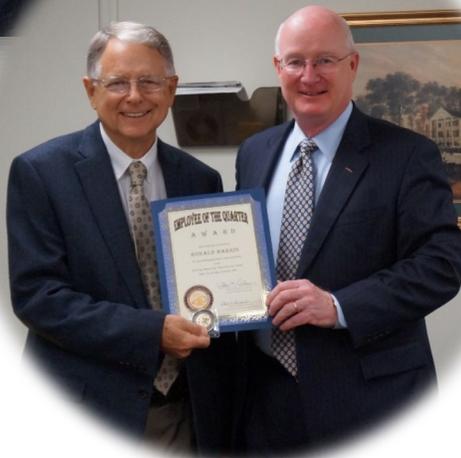
“Believe me, I know what you do and I thank each and every one of you for your hard work, dedication and willingness to go the extra mile...our jobs would be impossible without the support and work that all of you do.”

— Secretary William M. Landrum III



Employees of the Quarter with Executive Staff

Front row L to R: Jonathan Faulkner, COT; Barbara Aldridge-Monfort & Connie Downey, Controller's Office; Cathy Thompson, Revenue; Gwen Pinson, Legal Services.
Back row L to R: Jim Barnhart, COT; Ed Ross, Controller's Office; Dan Bork, Revenue; Sec. William Landrum; Cary Bishop, Legal Services; Ron Harris & Mike Burnside, Facilities.



Thanks and congratulations to the October 2016 Employee of the Quarter awardees!